

## **SLOUGH BOROUGH COUNCIL**

**REPORT TO:** Slough Wellbeing Board  
**DATE:** 19 July 2017  
**CONTACT OFFICER:** Dean Tyler (Head of Policy, Partnerships & Programmes)  
(For all Enquiries) (01753) 875847  
**WARD(S):** All

### **PART I** **FOR AGREEMENT**

#### **OUTCOME OF JUNE WORKSHOP TO REVIEW WAYS OF WORKING AND ARRANGEMENTS FOR THE 2017 PARTNERSHIP CONFERENCE**

##### **1. Purpose of Report**

- 1.1 To report the outcome of the June workshop which was arranged to review the Board's ways of working and agree plans for the annual partnership conference.

##### **2. Recommendation(s)/Proposed Action**

- 2.1 The Board is recommended to:

- Note the outcomes of the workshop which will inform our ways of working going forwards; and
- Agree the arrangements for the annual conference.

##### **3. The Slough Joint Wellbeing Strategy, the JSNA and the Council's Five Year Plan**

###### **3a. Slough Joint Wellbeing Strategy Priorities**

- 3.1 The Slough Wellbeing Strategy 2016-2020 was launched at last year's partnership conference in September 2016. There are four priorities:

1. Protecting vulnerable children
2. Increasing life expectancy by focusing on inequalities
3. Improving mental health and wellbeing
4. Housing

###### **3b. Joint Strategic Needs Assessment (JSNA)**

- 3.2 The priorities in the Wellbeing Strategy are informed by evidence of need contained in the Joint Strategic Needs Assessment and the Slough Story.

###### **3c. Council's Five Year Plan Outcomes**

- 3.3 The work of the Board and the Wellbeing Strategy contributes to the five outcomes in the Council's Five Year Plan:

- Our children and young people will have the best start in life and opportunities to give them positive lives

- Our people will become healthier and will manage their own health, care and support needs
- Slough will be an attractive place where people choose to live, work and visit
- Our residents will have access to good quality homes
- Slough will attract, retain and grow businesses and investment to provide jobs and opportunities for our residents

#### 4. **Other Implications**

- (a) Financial – There is a financial cost attached to the annual conference which is around **£650.00**. This includes the cost of hiring The Curve plus catering. The Board does not have a budget and this cost needs to be considered in planning the conference. It was suggested at the workshop that we look to hold the conference at a larger venue and we are scoping options.
- (b) Risk Management - There are no identified risks associated with the proposed actions.
- (c) Human Rights Act and Other Legal Implications - There are no direct legal implications. The specific activity in the Wellbeing Strategy and other plans may have legal implications which will be brought to the attention of the Council's Cabinet separately. There are no Human Rights Act Implications.
- (d) Equalities Impact Assessment - There is no requirement to complete an Equalities Impact Assessment (EIA) in relation to this report. EIAs will however be completed on individual aspects of any actions produced to sit underneath the Wellbeing Strategy, as required.

#### 5. **Summary**

*This report sets out the outcomes from the workshop on 14 June which was held to review the Wellbeing Board's ways of working and discuss plans for the annual partnership conference.*

*The report sets out the outcome of the workshop discussion and summarises:*

- *what's going well;*
- *key opportunities; and*
- *what needs to change.*

*This will inform the Board's ways of working going forwards.*

*The workshop also considered a draft programme for the annual partnership conference on 21 September. This has been changed to reflect comments and a revised programme is included for agreement.*

#### 6. **Supporting Information**

- 6.1 We held the first Slough partnership conference under our new ways of working in September 2016. The conference brought together 60 representatives from across the borough and was used to launch the new Wellbeing Strategy 2016-2020.
- 6.2 As a Board we agreed new ways of working and terms of reference in July 2016 which focussed around how the Board could be more strategic and have genuine

influence and set direction. The new Wellbeing Strategy explained the role of the Board and how it has set itself an ambition to set the vision and strategic direction for partnership working in Slough.

- 6.3 The Strategy describes the relationship between the Board and the wider partnership network in Slough and how it would act to 'hold the ring', coordinating activity to make the best use of resources in achieving common outcomes.

## 7. **Comments of Other Committees**

- 7.1 Members of the Health Scrutiny Panel were invited to the June workshop.

## 8. **Conclusion**

- 8.1 The June workshop reviewed the Board's ways of working and the outcome of this discussion is set out at Appendix A. The workshop also considered a proposal for the partnership conference and the feedback has been used to develop a revised programme for the event which is included as part of Appendix A.

## 9. **Appendices**

- 9.1 A – Outcome of June workshop to review the Board's ways of working including revised programme for the annual partnership conference.

## 10. **Background Papers**

- 10.1 None.

## **APPENDIX A: OUTCOME OF SLOUGH WELLBEING BOARD WORKSHOP TO REVIEW THE WELLBEING BOARD'S WAYS OF WORKING: 14 JUNE 2017**

### **Workshop attendees:**

Councillor Sabia Hussain	Chair of Wellbeing Board
Naveed Ahmed	Business representative
Councillor Dexter Smith	Health Scrutiny Panel
Councillor Sarfraz Sunyia	Health Scrutiny Panel
Jesal Dhokia	Slough CVS
Nicola Strudley	Healthwatch
Lloyd Palmer	Royal Berkshire Fire and Rescue Service
Matt Marsden	Slough Children's Services Trust
Roger Parkin	SBC, Interim Chief Executive
Alan Sinclair	SBC, Adult Social Care
Cate Duffy	SBC, Children, Learning & Skills
Paul Thomas	SBC, Housing
Simon Hall	SBC, Economic development
Garry Tallett	SBC, Safer Slough Partnership
Craig Brewin	SBC, Adult Social Care
Ketan Gandhi	SBC, Wellbeing & Community
Dave Gordon	SBC, Scrutiny
Rebecca Howell Jones	SBC, Public Health
Rodney DCosta	SBC, Children's Partnerships
Mervin Msaya	SBC, Policy
Nick Pontone	SBC, Democratic Services
Dean Tyler	SBC, Policy & Partnerships
Amanda Renn	SBC, Policy

## **PART 1: REVIEW OF BOARD'S WAYS OF WORKING**

### **What's going well?**

1. Themed discussions – in particular the Housing discussion where the Board were presented with initial priorities and had an opportunity to influence and shape the Strategy as it was being developed
2. Mix of Board members – including the addition of the Trust
3. Change in focus of the agenda to reflect impact – the 'so what?' question

### **Opportunities**

1. Increase public profile
2. More collaboration across partners
3. Strengthen children's element
4. Pace of work and to be more reflective of emerging issues
5. To get the most out of the physical infrastructure across the Town
6. To work across geographical boundaries

## **What do we need to change?**

1. Visibility of the Board and what happens as a result of its conversations – how do we communicate this so that people can see the impact of the work?
2. Better conversations with our residents about health e.g. increasing health checks – how do we get the right message to the right sector in our communities [note this is an area where Health Scrutiny are likely to focus]
3. A strategy for communications / engagement / PR / campaigns to manage public profile and drive engagement activity. One proposal was for a single point of accountability to be identified at the Council to lead this. However it was equally felt that this should not be Council led. To be effective a joint partnership piece of work would be needed and this would need to include leads from partner organisations. It was also agreed that we have some timely high profile programmes of activity coming up including the Sustainability and Transformation Partnership work which will require specific communications and this presents an opportunity to develop our community engagement.
4. Build greater synergy between health and care systems and relationship with CCG. There was some concern about the chances of success of cross boundary working under the Sustainability and Transformation Partnership.
5. If the Board is to realise the ambition to become one of the best in the country it needs to be more than a meeting. In addition more needs to be done outside of meetings and for the lead to be clear – the Council often leads or facilitates but that need not always be the case.
6. Practical suggestions for the Board's agenda:
  - a. Proposal to theme the whole meeting
  - b. Have a narrow focus for the year for all partners on 'wicked issues' to remove duplication and identify gaps where we can commission / influence change rather than trying to fix everything. To balance this role of the Board to tackle the wider determinants of health.
  - c. Agenda items to be clear about difference between actions and outcomes – the 'so what?' question and what will be different as a result of the action proposed – be clear about how success will be measured and by whom.
  - d. Clear understanding about how items are routed to the Board

## **PART 2: COMMENTS ON DRAFT PROGRAMME FOR ANNUAL CONFERENCE**

1. This conference should be seen as a continuation from last year so that we build momentum and become focussed on results
2. Programme should be forward looking and what's happening next - don't do too much backward looking and 'you said / we did' but focus reporting successes on the 'so what?' aspect of what the Board has made happen or influenced

3. Aim for a 'road map' to set out the 'how' as well as the 'what' – what are the 'wicked issues' where we can make a difference?
4. There should be less presentations 'from the front' – use world café format to get delegates to problem solve 'wicked' issues.
5. Where we do have important updates focus on what people need to know - e.g. on the Sustainability and Transformation Partnership it is good news that Frimley is in top 9.
6. Send information in advance so that people have something to think about and can come prepared
7. Look at larger venue
8. Less Council staff and more partners to be invited.

**Slough Partnership Conference**  
**9.30 – 13.00 Thursday 21 September 2017**  
**Venue: TBC**

**Programme**

**Purpose of the session**

- To build momentum since last year and focus on what happens next
- To work together to tackle 'wicked issues'
- To strengthen partnership working in Slough

9.00      **Tea and coffee available**

9.30      **Welcome and introduction - Councillor Sabia Hussain, Chair of the Slough Wellbeing Board**

9.45      **World café – tackling wicked issues**

**Group activity:**

Develop a plan to present to the conference for solving 'wicked issues' in Slough including isolation and loneliness; obesity; poverty

- What can you offer?
- What are you already doing to tackle this?
- What support do you need?
- Where are the gaps?
- What are the key communications messages?

11.00      **Break**

11.30      **Priorities for the year ahead**

- Short presentations to include: Frimley Sustainability and Transformation Partnership; Slough Youth Parliament manifesto and future work to tackle Skills and Employment

**Questions and discussion**

12.15      **The future of partnership working in Slough**

**Group activity:**

- What do we need to do as a partnership network to influence change and improve outcomes for Slough?
- What are the key communications messages?

12.45      **Next steps Naveed Ahmed, vice-chair Slough Wellbeing Board**

13.00      **Close**